

NASA SEWP VI



Solutions for
Enterprise-
Wide
Procurement

Contract Holder

SEWP OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support – more than 50,000 orders a year.

FAIR OPPORTUNITY

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding the micro-purchase threshold and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

ABOUT TPG-Z, LLC

TPG-Z, LLC is a woman-owned small business joint venture and SBA-certified 8(a) contractor formed by The Prospective Group and ZenPoint Solutions, providing enterprise IT, cloud engineering, and program-level services to Federal customers. TPG-Z holds two separate NASA SEWP VI awards: Category B (Enterprise-Wide ITC/AV Service Solutions, 80TECH26D0420) and Category C (Mission-Based ITC/AV Service Solutions, 80TECH26D1056). This guide covers **Category B** only.

Visit our website: <https://tpg-z.com/sewp-vi.html>



TPG-Z, LLC

Category B Contract

Enterprise-Wide ITC/AV Service Solutions

80TECH26D0420

PoP: November 2026 – October 2036

UEI: JXMDS8F7KG69 · CAGE: 99VR8

Main Office Address:

TPG-Z, LLC

1765 Greensboro Station PI, Suite 900

McLean, VA 22102

Phone: 703-622-9220

Email: SEWP_VI@TPG-Z.com

SEWP VI Program Support

Order Issues and Post-Delivery Contacts

Korosh Karimi

SEWP Program Manager

Korosh.Karimi@tpg-z.com

703-622-9220

Paul Converti

SEWP Deputy Program Manager

paul.converti@tpg-z.com

703-358-9373

SEWP Helpline

help@sewp.nasa.gov

(301) 286-1478

SEWP PMO Hours:

M–F, 7:30 AM – 6 PM (ET)

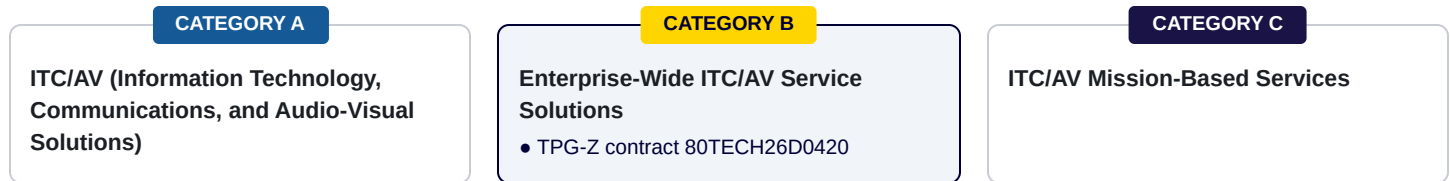
www.sewp.nasa.gov

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC/AV) solutions and services. Technology is ever-evolving and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback.

The SEWP Contracts were awarded by scope category, the three categories are:

- **Category A - ITC/AV Solutions**
- **Category B - Enterprise-Wide ITC/AV Service Solutions**
- **Category C - Mission-Based ITC/AV Service Solutions**



TPG-Z Category B Scope – Enterprise-Wide ITC/AV Service Solutions (Contract 80TECH26D0420)

Category B provides Federal agencies with large-scale, customized, enterprise-wide strategic ITC/AV solutions that span multiple departments, locations, customers, or field offices, improving and enhancing the agency's ITC/AV infrastructure (NAICS 541512). Technical areas include:

- Enterprise-wide network services
- IT managed services
- Enterprise-wide innovation services
- IT service management
- Enterprise service program integration
- Enterprise-wide information and data analytics services (IDAS)
- Enterprise-wide application services / software development
- Enterprise-wide cybersecurity services
- Enterprise-wide cloud services
- Enterprise-wide digital multimedia and technical communications services
- Program management / ancillary services and supplies

ORDERING PROCESS

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number may be used. The NASA SEWP Program Management Office (PMO) does not issue DOs - these must be issued through the issuing Agency's procurement office. The SEWP Program Management Office (PMO) reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, these modifications must also route through the SEWP Program Management Office (PMO).

PROGRAM SUPPORT INFORMATION

How to Obtain a Quote

Agencies are encouraged to request quotes through the SEWP VI online Quote Request Tool (QRT), selecting the Category B group or TPG-Z contract 80TECH26D0420 as a suggested source. Customers may also contact TPG-Z directly with a requirement, statement of work, or bill of materials; TPG-Z will support the request and direct it through the SEWP quoting process so that fair opportunity is preserved. TPG-Z quotes at no greater than the price on record in the SEWP database at the time the Request for Quote is issued, and each quote states its validity period. TPG-Z will not market, quote, or offer for sale any item not listed in the SEWP database of record until it has been added through an approved Technology Refreshment and made available to all Government end-users.

Quote and sales contacts:

Contact	Email	Telephone
Korosh Karimi SEWP Program Manager	Korosh.Karimi@tpg-z.com	703-622-9220
Paul Converti SEWP Deputy Program Manager	paul.converti@tpg-z.com	703-358-9373
SEWP VI General Inquiries	SEWP_VI@TPG-Z.com	703-622-9220
Contract Support	Contracts@TPG-Z.com	571-236-9867
Business Development Support	BD@TPG-Z.com	540-847-4000

Installation, Warranty, Technical Support, and Post-Delivery Policies

Topic	Policy and Procedure
Installation / Implementation	For services-only orders: this means transition-in, onboarding, and implementation, performed as defined in the delivery order's statement or performance work statement. Schedules, sites, and acceptance criteria are confirmed at order kickoff.
Basic Warranty	For services-only orders: there is no product warranty; services that do not meet the order's requirements are corrected or re-performed at no additional cost. For ancillary products: the OEM's standard warranty is passed through to the Government.
Extended Warranty	Not applicable to services-only orders. Applies only to ancillary products, where extended coverage is available as a separately priced item in the SEWP database and included on the quote and delivery order.
Technical Support	For services-only orders: this means service-delivery and help desk support from the TPG-Z team assigned to the order, coordinated with the agency's Contracting Officer's Representative. Requests go to the SEWP Program Manager or SEWP_VI@TPG-Z.com .
Software Support	For custom-developed software: maintenance and defect correction follow the support terms in the delivery order. For commercial software: updates and subscriptions follow the licensor's terms, and TPG-Z coordinates with the licensor for the agency.
Other Post-Delivery Issues	Invoicing follows the delivery order and contract terms. Contract and invoicing questions go to Contracts@TPG-Z.com ; all other post-delivery issues go to the Program Management contacts above.

Post-delivery and support contacts are the Program Manager, Deputy Program Manager, and mailboxes listed under *Quote and sales contacts* above.

Troubleshooting a Problematic Order

Step	Contact	Details
1	TPG-Z SEWP VI Support	SEWP_VI@TPG-Z.com · 703-622-9220. Include the delivery order number and contract 80TECH26D0420.
2	Korosh Karimi, SEWP Program Manager	Korosh.Karimi@tpg-z.com · 703-622-9220
3	Paul Converti, SEWP Deputy Program Manager	paul.converti@tpg-z.com · 703-358-9373
4	NASA SEWP PMO Helpline	help@sewp.nasa.gov · (301) 286-1478 · M–F, 7:30 AM – 6 PM (ET)

Any modification to a Category B delivery order must be routed through the NASA SEWP Program Management Office. For full contract terms, see www.sewp.nasa.gov and Attachment C, the SEWP VI Contract Holder User Manual (CHUM).